



Welcome to GigabitNow



GigabitNow Business Welcome Guide

This Welcome Guide contains helpful information that will walk you through the basics of your new fiber optic Internet service. Included are useful, quick guides providing information for Internet and telephone service and details on benefits of our business solutions.

Get Business Done Faster



Fast, Reliable Internet Speeds



Unmatched Reliability and Uptime



Same Speeds Up and Down



Scalable — Get Bandwidth As Your Demands Change



Unlimited Data Usage



Business-Class Telephone Service



24/7 Live Customer Service



Custom Business Solutions



Welcome to GigabitNow



GigabitNow
AN ISOFUSION COMPANY

 **GigabitNow**
Internet How It Is Meant To Be



GigabitNow brings over 30 years of Internet connectivity and customer-focused experience to your community. Although, GigabitNow handles the design, construction, and connectivity solutions for communities as part of its own business, Hoosier Fiber Networks felt it important to bring the best possible Internet service provider to Bartholomew County and GigabitNow is proud to be of service. In addition to providing turnkey solutions for the design, construction, operation and support of gigabit fiber networks, GigabitNow's parent company IsoFusion provides full-service business and enterprise Internet, colocation, cloud services and more. We are truly one company to deal with that takes care of everything.

Hoosier Fiber Networks is a fiber optic broadband infrastructure provider, responsible for the build out of a fiber-to-the-premise network that is anchored in Bloomington, and serves Columbus, Shelbyville, and Bartholomew County. Hoosier Fiber Networks works with communities across Indiana to close today's digital divide by building reliable fiber infrastructure that will be sustainable for the next 100 years. We specialize in developing, designing, building, financing, maintaining, and operating fiber broadband networks structured as either public private partnerships or privately funded infrastructure projects.



GigabitNow Service



Welcome to Your New GigabitNow Fiber Internet and Telephone Service

Thank for choosing GigabitNow for your fiber Internet and telephone needs. Please keep this document for future reference as it includes information regarding your services, as well as, key phone numbers and personnel.

SSID Wireless Network

Network Name:

Network Password:

Account Information

Account Number:

Account Executive:

Phone Number:

Email:

Billing Department

Phone: 1-800-315-3509

Email: accounting@gigabitnow.com

Support Department

Phone: 1-800-315-3509

Email: support@gigabitnow.com



Small Business Fiber Optic Internet



Get Business Done Faster – When You Need It the Most



Faster File Uploads and Downloads



Connect Everyone and All of Their Devices



Future-Proof for Today and Tomorrow



Transfer Large Amounts of Data – Faster



Attract Additional Customers with Wi-Fi

- ✓ 100% Fiber Optic Connection
- ✓ 1 Gig Connectivity
- ✓ Scalable – Get Bandwidth as Your Demands Change
- ✓ Unlimited Data Transfer
- ✓ No Bandwidth Caps or Throttling
- ✓ Interconnect to Anyone, Anywhere Across Our Network

- ✓ Unrivaled Reliability and Uptime
- ✓ 24/7 Live Customer Service
- ✓ Disaster Recovery and Secure Backup Services
- ✓ Continuous Security and Risk Mitigation Services
- ✓ Cloud – Private, Hybrid, Bare Metal and More
- ✓ Custom Business Solutions



Large to Enterprise Fiber Optic Internet



Reliable, Scalable and Secure Fiber Optic Internet



Faster File Uploads and Downloads



Cloud Services Usable Without Constraints



Transfer Large Amounts of Data – Faster



Faster VPN Access



Future-Proof for Today and Tomorrow

- ✓ 100% Fiber Optic Connection
- ✓ Connectivity from 100 Mbps to 10 Gig and More
- ✓ Connectivity Solutions for All Sizes of Business
- ✓ Scalable – Get Bandwidth as Your Demands Change
- ✓ SD-WAN Solution – Efficient, Faster, Reliable Solution
- ✓ Point-to-Point and Point-to-Multipoint Options
- ✓ Enterprise SLA Guarantee

- ✓ Unrivaled Reliability and Uptime
- ✓ 24/7 Live Customer Service
- ✓ Cloud – Private, Hybrid, Bare Metal and More
- ✓ Interconnect to Anyone, Anywhere Across Our Network
- ✓ Disaster Recovery and Secure Backup Services
- ✓ Continuous Security and Risk Mitigation Services
- ✓ Custom Business Solutions



Business Hosting



Affordable Hosting Solutions Customized to Your Business



**Increased Reliability
and Uptime**



**Flexibility and
Scalability**



**Increased
Security**



**Increased Site
Performance**

Experience Our Business Hosting Solutions

- ✔ Cloud, Dedicated, Shared and VPS Hosting Solutions
- ✔ Customized Hosting Solutions to Your Business
- ✔ End-to-End IT Consulting from Beginning to End

We Can Help With

- ✔ Disaster Recovery and Secure Backup Services (DRaaS)
- ✔ Managed Hosting and IT Services
- ✔ Virtualized Environments



Business Telephone Service



GigabitNow Business Telephone Service



**Increased Flexibility
and Mobility**



**Increased
Productivity**



**Highly Reliable
Phone Service**



**Cost-Effective
Telephone Service**

Experience Our Business-Class Telephone Service

GigabitNow business telephone service offers the flexibility and power your business demands! Our business telephone service can interconnect with your existing PBX or key system, or to a new standalone VoIP business phone service. In most cases you can keep your business's existing local and toll-free phone numbers, or add new ones.

- ☑ Meet and Hold Meetings from Anywhere
- ☑ Forward Your Calls to Any Number, Anytime

- ☑ Unlimited Free Calling in the U.S., Hawaii and Canada
- ☑ Full Class 5 Features, PBX Replacement & SIP Options



Business Telephone Service

GigabitNow Bartholomew County Telephone is now offering Business Phone Service to businesses of all sizes. Customers switching to GigabitNow Bartholomew County Telephone Business Phone Service can see savings of up to 40% over their existing monthly telecommunications expenses.

The transition is easy — you select the number of phones, the toll-free and local numbers you need, and we take care of the rest.

Flexibility and Power!

GigabitNow Bartholomew County Telephone, a proprietary VoIP solution, includes an extensive offering of modern business features including, toll-free and local number options, free long distance within the continental United States, voicemail to email, fax to email, customizable call routing, and many more; making GigabitNow Bartholomew County Telephone the logical choice for all your business telephone service needs.

GigabitNow Bartholomew County Telephone replaces your existing phone company provided local, long distance, and toll-free telephone services with a Voice Over Internet Protocol (VoIP) based

telecommunication solution made available via the same high-speed circuits used for your business data needs. This consolidation of voice and data communications on the same circuits provides the opportunity for significant overall savings.

GigabitNow Bartholomew County Telephone can be interconnected with your existing PBX or Key System, or to new standalone VoIP business phones. In most cases you can keep your business's existing local and toll-free phone numbers, or add new ones. Concerned about quality, or reliability? GigabitNow Bartholomew County Telephone has been a full-service Internet service and communications provider since 1995, and has the networking expertise to keep your voice and data operating at the levels of reliability and quality that you have come to expect for such mission critical services.

Contact our knowledgeable sales team today to find out how we can assist you with all of your telecommunication needs.

For questions or pricing information please call 1-800-315-3509.

GigabitNow Business Telephone Service Pricing

SERVICE PLANS	WHAT'S INCLUDED	SETUP FEE	MONTHLY FEE
Business Phone	Active Account Number with all the GigabitNow Telephone features, one DID (Phone Number), customized voicemail and extension	\$25	\$49
Additional Business Phone	Additional GigabitNow Telephone extension and customized voicemail	\$10	\$25
ADDITIONAL OPTIONS	WHAT'S INCLUDED	SETUP FEE	MONTHLY FEE
Additional DID (Phone Number)	Standard phone number to use on an active account	\$10	\$4.95
Business Conferencing Rooms	10 reserved conference rooms with 500 minutes included. Additional minutes charged at 4.9¢ per minute per attendee.		\$10
Toll-Free DID	Toll-free number to use on an active account. Calls are charged 4.9¢ per minute unless a toll-free minute package is purchased.	\$10	\$4.95
100 Toll-Free Minutes	100 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.9¢ per minute		\$3.90
500 Toll-Free Minutes	500 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.5¢ per minute		\$17.55
1,000 Toll-Free Minutes	1,000 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 3.1¢ per minute		\$31.20
2,000 Toll-Free Minutes	2,000 minutes for inbound calls on active toll-free DID. Additional minutes are charge at 2.7¢ per minute		\$54.60



Business Colocation



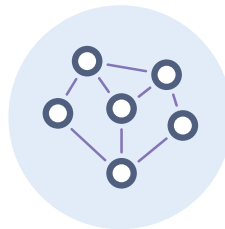
Business Solutions to Help Your Business Scale Better



Shared Cost of Space and Equipment



Expert Advice and Support



More Network Connectivity Options



Disaster Recovery Services

Experience Our Business Colocation in World Class Data Centers

- ✔ Multi-Tenant Data Centers Across the West Coast and Global Footprint
- ✔ Global Service Providers, Carriers, Cloud Providers
- ✔ Access to Regional and Trans-Pacific Access Points
- ✔ Low-Latency, High-Throughput Access to Asia, Canada, Europe and the Americas
- ✔ Dedicated Cross Connects with Global Access to Multiple POPs World Wide

We offer a full range of worldwide services and partner access. We provide all the services and locations anywhere in the world to handle any IT need you may have.





Business Cloud



Scalable Cloud Solutions to Help Your Business Grow



**Security, Compliance,
Sovereignty**



**Application and
Data Integration**



**Flexibility and
Scalability**



**High-Density
Computing**

Experience Our Private, Hybrid and Multi-Cloud Business Solutions

- ✓ Cloud Computing – Design, Deploy, Operate Cloud Strategies
- ✓ Cloud Colocation – Connect to Global Service Providers, Carriers, Cloud Providers
- ✓ Cloud Provider Connectivity – AWS, Azure, Alibaba, Google, IBM, Nutanix, Oracle, Salesforce and More
- ✓ Cloud Infrastructure Colocation – Host Your Hardware in Premier Data Centers

We offer a full range of worldwide services and partner access. We provide all the services and locations anywhere in the world to handle any IT need you may have.

